

Issue: 3. 6 Special Needs

Objective(s):

- To assist people with special needs

Strategy	Lead Agency and Key Partners	Timeframe	Performance Indicators/ Desired Outcomes
<p>3.6.1</p>	<p>Develop a strategy for improving health professional and client relationships including the targeting the following issues: -</p> <ul style="list-style-type: none"> • develop trust mechanisms • culturally appropriate care • communication and information tailored to the special needs of older people, mental illness sufferers, non-English speaking and carers 	<ul style="list-style-type: none"> • Townsville Division of General Practice • THSD Institute of Community Health and Ambulatory Care <ul style="list-style-type: none"> • Community Health • PHCC • Medical Aids Subsidy Scheme • Child Health • Renal health • Aboriginal & Islander Health • Integrated Mental Health • Child & Youth Mental Health • ACAT • Home Care • HACC • Allied Health • TTH <p><u>Stakeholders</u></p> <ul style="list-style-type: none"> • General Practitioners • Community Children’s Therapy Service • Childcare Centres • Migrant Resource Centre • Townsville Multicultural Group • TAIHS • DVA • Senior Citizen Groups 	<p>Medium</p> <ul style="list-style-type: none"> • Strategies developed

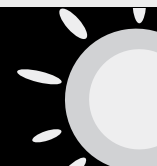


HEALTHY COMMUNITIES Issue: 3. 6 Special Needs



Strategy	Lead Agency and Key Partners	Timeframe	Performance Indicators/ Desired Outcomes
3.6.2 Advocate for improved accessibility to services provided by General Practitioners for residents on low incomes	<ul style="list-style-type: none"> • Townsville District Health Advisory Committee • THSD • Townsville Division of General Practice • Department of the Premier 	Medium	<ul style="list-style-type: none"> • Access to Bulk Billing
3.6.3 Maintain and attract allied health specialists and reduce waiting lists in the Townsville region	<ul style="list-style-type: none"> • THSD • Townsville Division of General Practice 	Ongoing	<ul style="list-style-type: none"> • Waiting times reduced
3.6.4 Conduct a transport needs assessment to assess needs to medical and health services for special need groups, including older people, people from non English speaking backgrounds in the City and residents of Magnetic Island	<ul style="list-style-type: none"> • Townsville City Council Community and Cultural Services • Townsville City Council Disability Advisory Committee • Townsville City Council Women’s Advisory Committee • Magnetic Island Community Care • Queensland Transport 	Medium	<ul style="list-style-type: none"> • Needs assessment completed • Linkage made to the Townsville ‘Safe Mobility for All for Life’ project
3.6.5 Conduct a youth mental health needs assessment and develop appropriate service levels	<ul style="list-style-type: none"> • THSD Mental Health • Townsville City Council Youth Council • Mental Illness Fellowship NQ 	Short - Medium	<ul style="list-style-type: none"> • Needs assessment completed • Improved youth mental health services
3.6.6 Develop a ‘Youth Development’ strategy to ensure that all strategies developed under the Townsville Healthy City Plan encompass youth development issues	<ul style="list-style-type: none"> • Townsville City Council Community and Cultural Services • Townsville City Council Youth Council 	Medium	<ul style="list-style-type: none"> • Youth Development issues are incorporated into all strategies and outcomes

Strategy		Lead Agency and Key Partners	Timeframe	Performance Indicators/ Desired Outcomes
3.6.6		<ul style="list-style-type: none"> • Department of Employment and Training • Education Queensland • Open Youth Project 		
3.6.7	Advocate for improved residential and community support systems for those with a disability and their families	<ul style="list-style-type: none"> • Townsville City Council Disability Advisory Committee • Disability Services Qld • Magnetic Island Community Care Stakeholders • Independent Advocacy in the Tropics • Centacare • Department of Housing 	Medium	<ul style="list-style-type: none"> • Raised awareness of the needs of those with a disability and their families
3.6.8	Develop a holistic approach to improving Indigenous health and wellbeing including the following priority areas of: <ul style="list-style-type: none"> • kidney disease prevention and treatment • diabetes prevention and treatment • homelessness eg People in the Parks • alcohol and substance abuse and related family problems • nutrition and weight control • unemployment • men's health • exercise of traditional rights by traditional owners • reducing social isolation of young and old • reducing racial vilification and racial attacks 	<ul style="list-style-type: none"> • Regional Managers Forum • Department of the Premier • Department of Aboriginal Torres Strait Islander Policy • Joint Implementation Group/Joint Management Group • Townsville City Council Community and Cultural Services • Traditional Owner Groups • TAIHS • Department of Families • St Luke's Nursing Service • Townsville Division of General Practice 	Medium	<ul style="list-style-type: none"> • Development of the Townsville Indigenous Public Health Working Group • Improved health outcomes for Indigenous populations





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3.6.9	Advocate for improved aged respite and other medical services on Magnetic Island	<ul style="list-style-type: none"> • THSD • Magnetic Island Community Care <u>Stakeholders</u> <ul style="list-style-type: none"> • Blue Care • St Luke’s Nursing Service 	Short	<ul style="list-style-type: none"> • Improved respite services on Magnetic Island • Level of acute medical services on Magnetic Island
3.6.10	Advocate for improved women’s health programs in the areas of: - <ul style="list-style-type: none"> • emergency housing • violence against women • healthy aging 	<ul style="list-style-type: none"> • Townsville City Council Women’s Advisory Committee • Department of Housing • Women’s Centre • Department of Families • North Queensland Domestic Violence Resource Service • Women’s Centre • Townsville Thuringowa Safe Community Personal and Safety Working Group • Women’s Infolink <u>Stakeholders</u> <ul style="list-style-type: none"> • Magnetic North Association of SAAP Services 	Short	<ul style="list-style-type: none"> • Raised profile of issues

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3.6.11	Advocate for increased places in nursing homes in Townsville	Short	<ul style="list-style-type: none"> • Increased places in nursing homes

