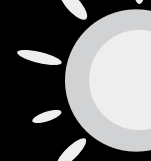


# HEALTHY COMMUNITIES Issue: 3.1 Hospital Discharge Planning

Including young people, families and those with special needs



**Objective(s):**

- To develop, implement and evaluate an effective discharge planning policy for the Townsville Hospital

	Strategy	Lead Agency and Key Partners	Timeframe	Performance Indicators/ Desired Outcomes
3.1.1	Townsville Health Service District to host a forum to discuss discharge planning policy and the potential for improvements	<ul style="list-style-type: none"> <li>• THSD Hospital Discharge Planning Office</li> <li>• THSD Mental Health</li> <li>• Townsville Division of General Practice</li> </ul>	Short	<ul style="list-style-type: none"> <li>• Opportunity provided for all stakeholders to discuss issues</li> <li>• All discharged patients have appropriate support in place</li> </ul>
3.1.2	Implement Hospital Discharge planning to include: - <ul style="list-style-type: none"> <li>• discharge planning to commence at admission</li> <li>• discharge planning to be coordinated by the treating team</li> <li>• all discharged clients have discharge letter as minimum communication with GP</li> <li>• programs for specific client groups coordinated through Emergency Department to streamline admission and length of stay</li> <li>• client safety assessed before discharge</li> <li>• appropriate services arranged prior to discharge</li> <li>• home based follow up nursing and allied health services provided</li> </ul>	<ul style="list-style-type: none"> <li>• THSD Institute of Community Health and Ambulatory Care</li> <li>• TTH</li> <li>• Community Health</li> <li>• Medical Aids Subsidy Scheme</li> <li>• ACAT</li> <li>• Home Care</li> </ul> <u>Stakeholders</u> <ul style="list-style-type: none"> <li>• General Practitioners</li> <li>• Blue Care</li> <li>• St Luke's Nursing Service</li> <li>• St Vincent's</li> <li>• ECCLI</li> </ul>	Ongoing	<ul style="list-style-type: none"> <li>• Clients/carer is satisfied with discharge planning</li> <li>• Number of complaints received</li> <li>• Hospital re-admissions rate (re-admit within 24 hours) improved</li> </ul>
3.1.3	Collaborate with all relevant agencies to develop a Hospital Discharge needs assessment process including : - <ul style="list-style-type: none"> <li>• needs assessment survey</li> <li>• proposal for hospital discharge strategy development and the formation of alliances</li> <li>• strengthen the link between discharge planning and community services</li> <li>• develop a 'step-down' facility for those without carers</li> </ul>	<ul style="list-style-type: none"> <li>• THSD Mental Health</li> <li>• Townsville Division of General Practice</li> <li>• Townsville City Council Community Services</li> </ul> <u>Stakeholders</u> <ul style="list-style-type: none"> <li>• National Seniors Townsville Branch</li> </ul>	Short -Medium	<ul style="list-style-type: none"> <li>• Needs assessment completed</li> <li>• Agreed discharge planning policy in place</li> </ul>

Strategy		Lead Agency and Key Partners	Timeframe	Performance Indicators/ Desired Outcomes
3.1.3		<ul style="list-style-type: none"> <li>• Mental Illness Fellowship NQ</li> <li>• St Luke’s Nursing Service</li> <li>• TCAG</li> <li>• Blue Care</li> <li>• Green Nurses</li> <li>• Anglican Care</li> <li>• Department of Aboriginal and Torres Strait Islander Policy</li> <li>• TAIHS</li> <li>• Other service providers</li> </ul>		

